

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application for:

Matthias Kaiser

Application No. 10/811,971

Filing Date: March 30, 2004

For: **Methods and Systems for Detecting User Satisfaction**

Examiner: Brooks, Matthew L.

Art Unit: 3629

Confirmation No.: 2997

Mail Stop Amendment

Commissioner for Patents

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AMENDMENT AND RESPONSE TO OFFICE ACTION

In response to the Office Action mailed August 20, 2008, in connection with the above-referenced patent application, the Applicant respectfully requests reconsideration in view of the following amendments and remarks.

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.

CERTIFICATE OF ELECTRONIC TRANSMISSION

I hereby certify that this correspondence is being electronically transmitted to the Patent and Trademark Office on the date indicated below in accordance with 37 CFR 1.8(a)(1)(i)(C).

November 17, 2008

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